

TOSHIBA
ProMasters
★★ ELITE ★★
2025

This certificate of service excellence acknowledges that **Seminole Office Solutions** has been recognized as a Toshiba ProMasters Elite Certified dealer for 2025.

The Toshiba ProMasters certification is a recognition program for authorized Toshiba dealers whose service execution, training, and customer service meets or exceeds Toshiba's established levels of service performance.

Through Toshiba's rigorous evaluation procedures **Seminole Office Solutions** has effectively demonstrated abilities in the following areas:

- Service leadership
- Service technician excellence through continuous training from Toshiba
- First service call effectiveness
- Best-in-class service processes
- Use of genuine Toshiba parts and supplies
- Service call response time metrics
- Best-in-class device uptime metrics
- Help desk productivity and efficiency metrics
- Customer satisfaction metrics

Only 52 dealerships received this prestigious award in 2025, and on behalf of Toshiba America Business Solutions we congratulate **Seminole Office Solutions** for this elite certification.

Kenneth Hiteman

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