

What is SmartConnect?

SmartConnect is a DCA

A DCA is short for Data Collection Agent for multi-function devices. It's a software application that collects and transmits data about a printer's usage, performance, and status, allowing for better management and monitoring of printing resources.

Why is it important?

The DCA plays a critical role in the management of multi-function devices by constantly monitoring device performance and usage, providing valuable insights into the health and efficiency of the printer.

Value of a DCA

It improves operational efficiency by providing real-time device monitoring and reducing the need for manual checks or on-site visits for routine assessments. No more having to call us - your device will handle all the heavy lifting, alerting us when it's time for toner replacements or servicing!



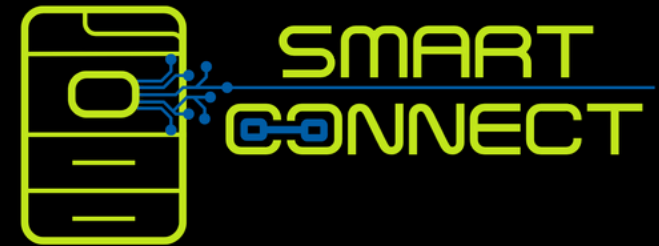
We strongly believe in **putting technology to work** for our customers.

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🌐 For more information, visit
www.sosfla.com/dca-faq



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Simplify and Streamline Your Business

Giving you more time for
what really matters.



Automated Meter Collection

Say goodbye to printing counters, entering meters on a website, or worse yet, calling or emailing with meter counts - this information is automatically collected for accurate and timely billing.



Toner Replenishment

Predicts toner levels in advance and automatically notifies when toner is low, minimizing downtime.



Service Alerts

Automatically alerts your team when maintenance or service is required, preventing unexpected issues.



Predictive Maintenance

Not only do we receive alerts to issues but it predicts them, ensuring that your device remains operational.



Enhanced Security

Equipped with military-grade encryption and secure transmission protocols, ensuring that your data is always protected.



Data Cleansing

The Intelligent Data Collector cleans the data directly at the source, ensuring high-quality, error-free information before it's transmitted.



Store and Forward

Even if there's a temporary connection issue, data is stored and forwarded once the connection is restored, ensuring no loss of information.

